



PO Box 612, Orewa, Auckland | **Telephone:** 09 428 0448 or 027 84 77 000
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Cleaning – Repairs – Filtration – Water Deliveries – Advise

*Checked your
water tank
lately?*

Water Delivery/Water Tank Servicing Terms and Conditions

- By booking a delivery with Healthy Water Tanks Ltd you are confirming that your driveway is suitable for an 8 wheeler tanker. Our drivers are professionals and will respectfully and carefully enter your property however we are not responsible for any damage that may be caused due to unsuitable access. Driveways need to be free from anything that can cause damage to our trucks, including low hanging branches, or obstacles like parked cars preventing safe access for our driver. If we arrive onsite and we are unable to deliver due to reasons outside of our control we will still unfortunately have to charge for truck time.
- By booking a service with Healthy Water Tanks Ltd you are confirming that your water tank is accessible for cleaning with no obstacles preventing or making accessing the tank difficult. If we arrive onsite and cannot safely access your water tank for servicing we will still unfortunately have to charge for our time.
- We accept cancellations within a reasonable timeframe, however if we are already on our way to your property you may be charged for our time.
- For stand-alone water deliveries - please remember, filling your tank with new water churns up any 'muck' that may be in the bottom of the tank. If you start using the water immediately after filling it, before the sediment has had a chance to settle, you run the risk of clogging filters and putting your pump under undue stress. Please leave the water for as long as possible to allow time for the sediment to settle. If you do have a lot of sediment in your tank perhaps it's time for a clean and/or fresh filters – we can assist with this.

If you have any questions or concerns please don't hesitate to contact us.

We look forward to working with you!

One of the things that sets Healthy Water Tanks apart from the rest is our follow up service. You can rest assured that once your water tank or filtration system has been serviced by us we are available whenever you need further advise or assistance, or if you have any concerns at all in the future.

Contact us, we are always here to help.